Mark E. Ellis – 127159 Andrew M. Steinheimer - 200524 Amanda N. Griffith - 288164 ELLIS LAW GROUP, LLP 740 University Avenue, Suite 100 Sacramento, ČA 95825 Tel: (916) 283-8820 3 Fax: (916) 283-8821 4 Attorneys for Defendant, DIVERSIFIED ADJUSTMENT SERVICE, INC. 5 6 UNITED STATES DISTRICT COURT 7 FOR THE SOUTHERN DISTRICT OF CALIFORNIA 8 9 JOHN E. SUTPHEN, Case No.: '16CV2402 BEN JMA 10 Plaintiff, San Diego County Case No. 37-2016-11 00027505-CL-NP-CTL 12 CERTIFICATE OF SERVICE OF DIVERSIFIED ADJUSTMENT DEFENDANT DIVERSIFIED 13 SERVICE, INC., DOES 1-10 inclusive, ADJUSTMENT SERVICE, INC.'S NOTICE TO ADVERSE PARTY OF 14 REMOVAL TO FEDERAL COURT Defendants. 15 16 I, Roxy Chipak, certify and declare as follows: 17 I am over the age of 18 years and not a party to this action. My business address 18 is 740 University Avenue, Suite 100, which is located in the city and county of 19 Sacramento, California. 20 On September 23, 2016, I deposited into the U.S. mail a copy of the Notice to 21 Adverse Party of Removal to Federal Court, a copy of which is attached to this 22 Certificate as Exhibit 1, to Plaintiff John E. Sutphen, through his attorney of record, 23 Todd M. Friedman, Esq., LAW OFFICES OF TODD M. FRIEDMAN, 324 S. Beverly 24 Drive, #725, Beverly Hills, CA 90212. 25 III26 /// 27 III28 - 1 -

EXHIBIT 1

1	Mark E. Ellis – 127159				
2	Andrew M. Steinheimer - 200524 Amanda N. Griffith - 288164				
3	ELLIS LAW GROUP, LLP 740 University Avenue, Suite 100				
4	Sacramento, ČA 95825 Tel: (916) 283-8820				
5	Fax: (916) 283-8821				
6	Attorneys for Defendant, DIVERSIFIED ADJUSTMENT SERVICE, INC.				
7					
8	SUPERIOR COURT OF THE STATE OF CALIFORNIA				
9	IN AND FOR THE COUNTY OF SAN DIEGO				
10					
11	JOHN E. SUTPHEN,	San Diego County Case No. 37-2016-00027505- CL-NP-CTL			
12	Plaintiff,	DEFENDANT DIVERSIFIED ADJUSTMENT			
13	v.	SERVICE, INC.'S TO ADVERSE PARTY OF REMOVAL TO FEDERAL COURT			
14	DIVERSIFIED ADJUSTMENT SERVICE, INC., DOES 1-10 inclusive,	or REMOVILE TO TEDERAL COURT			
15	Defendants.				
16					
17					
18	TO PLAINTIFF AND HIS ATTORNEYS OF RECORD AND THE SUPERIOR COURT OF				
19	SAN DIEGO COUNTY:				
20	PLEASE TAKE NOTICE THAT a Notice of Removal of this action was filed in the United				
21	States District Court for the Southern District of California on September 23, 2016, federal case				
22	number pending.				
23	A copy of said Notice of Removal is attached to this Notice as Exhibit 1, and is served and				
24	filed concurrently herewith.				
25	Dated: September 23, 2016 ELLIS LAW GR	ROUP, LLP			
26	made Stothills				
27	By (MULLING Amanda N. Griffith, Attorney for Defendant, DIVERSIFIED ADJUSTMENT SERVICE, INC.				
28					
		1 -			

CERTIFICATE OF SERVICE 1 I, Roxy Chipak, declare: 2 I am a citizen of the United States, am over the age of eighteen years, and am not a party to or 3 interested in the within entitled cause. My business address is 740 University Avenue, Suite 100, 4 Sacramento, CA 95825. 5 On September 23, 2016, I served the following document(s) on the parties in the within action: 6 7 DEFENDANT DIVERSIFIED ADJUSTMENT SERVICE, INC.'S TO ADVERSE PARTY OF REMOVAL TO FEDERAL COURT 8 9 VIA ELECTRONIC SERVICE: The above-described document(s) will be delivered electronically through the Court's ECF/PACER electronic filing system, as stipulated by all \mathbf{X} 10 parties to constitute personal service, to the following: 11 BY MAIL: I am familiar with the business practice for collection and processing of mail. The above-described document(s) will be enclosed in a sealed envelope, with first class 12 \mathbf{X} postage thereon fully prepaid, and deposited with the United States Postal Service at Sacramento, CA on this date, addressed as follows: 13 Todd Friedman Attorneys for Plaintiff, 14 JOHN É. SUTPHEN Law Offices of Todd Friedman 21550 Oxnard Street, Suite 780 15 Woodland Hills, CA 91367 16 17 I declare under penalty of perjury under the laws of the State of California that the foregoing is a true and correct statement and that this Certificate was executed on September 23, 2016. 18 19 By: Roxy Chipak 20 21 22 23 24 25 26 27 28

EXHIBIT 1

Mark E. Ellis – 127159 Andrew M. Steinheimer - 200524 Amanda N. Griffith - 288164 ELLIS LAW GROUP, LLP 740 University Avenue, Suite 100 Sacramento, CA 95825 Tel: (916) 283-8820 3 Fax: (916) 283-8821 4 Attorneys for Defendant, 5 DIVERSIFIED ADJUSTMENT SERVICE, INC. 6 7 UNITED STATES DISTRICT COURT 8 FOR THE SOUTHERN DISTRICT OF CALIFORNIA 9 10 JOHN E. SUTPHEN, Case No.: '16CV2402 BEN JMA 11 Plaintiff, San Diego County Case No. 37-2016-00027505-CL-NP-CTL 12 13 **DEFENDANT DIVERSIFIED** DIVERSIFIED ADJUSTMENT ADJUSTMENT SERVICE, INC.'S 14 SERVICE, INC., DOES 1-10 inclusive, NOTICE OF REMOVAL TO 15 FEDERAL COURT Defendants. 16 17 TO THE CLERK OF THE ABOVE-ENTITLED COURT: 18 PLEASE TAKE NOTICE that Defendant DIVERSIFIED ADJUSTMENT 19 SERVICE, INC. hereby removes to this Court the state court action described below: 20 On, August 11, 2016, an action was commenced in Superior Court, State of 21 California, County of San Diego, entitled JOHN E. SUTPHEN, Plaintiff, v 22 DIVERSIFIED ADJUSTMENT SERVICE, INC., Defendant, as case number 37-23 2016-00027505-CL-NP-CTL. 24 On or about August 25, 2016, DIVERSIFIED ADJUSTMENT SERVICE. 2. 25 INC., was served with the Summons and Complaint, attached hereto as Exhibit A. 26 This Court has jurisdiction to hear this case because this action is a civil 3. 27 action of which this Court has original jurisdiction under 28 U.S.C. § 1331, and is one 28

- 1 -

DEFENDANT DIVERSIFIED ADJUSTMENT SERVICE, INC.'S NOTICE OF DEMOVAL TO BE

which may be removed to this Court by defendant pursuant to the provisions of 28 U.S.C. § 1441(a) in that it arises under the federal Fair Debt Collection Practices Act (15 U.S.C. § 1692, et seq.). Dated: September 23, 2016 ELLIS LAW GROUP, LLP By /s/Amanda N. Griffith Amanda N. Griffith Attorney for Defendant, DIVERSIFIED ADJUSTMENT SERVICE, INC.

COPY

SUMMONS BY FA

NOTICE TO DEFENDANT: (AVISO AL DEMANDADO):

DIVERSIFIED ADJUSTMENT SERVICE, INC.; DOES 1-10 inclusive

YOU ARE BEING SUED BY PLAINTIFF: (LO ESTÁ DEMANDANDO EL DEMANDANTE):

JOHN E. SUTPHEN

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American Lagrania, tro

NOTICE! You have been sued. The court may decide against you without your being beand judees you respond within 30 days. Repd the information below.

below.
You have 30 CALENDAR DAYS after this summons and legal papers are served on you to file a written response at this court and have a copy sound on the pitinds. A letter or phone call will not protect you. You written response must be in proper legal form if you want the count to hear your case. There may be a court form that you can use for your response. You can find these court forms and more information at the California Courts Online Scill-Heip Center (www.courtino.ca.gov/coline/p), your county fair sheary, or the cauthouse noting you, if you cannot per the filing fee, sek here cauth clerk for a few values from if you do not fit your response on time, you may lose the case by default, and your wages, money, and property may be taken written there warning from the court.

There are ethat legal requirements. You may want to call an adviney right away, if you do not know an atterney, you may want to call an atterney reterned service. If you compil uffind an atterney, you may be eligible for final legal services from a nonprofit legal services program. You can locate these normally groups at the Collomis Legal Services Web site (www.towhebco.onforms.onf), the Cellfordis Courts Online Self-Help Center (www.courtinfs.ca.gov/satintely), or by contecting your local court your association, NOTE: The court has a statutory fan for waived fees and costs on any settlement or exhibition award of \$10,000 or more in a civil case. The court's firm must be paid before the court will dismise the case.

JAVISO! La han demandere. Si no respected dentre de 30 dies, is corresponded dentre on su contra sin estancieur su version. Les is informacion a contrated in ...

Tione 30 DIAS DE CALENDARIO después do quo le entreguen este citadán y papalas legales para proceder una respuesta por escrito en esta coria y hacer que es entregue una cogia el demandante. Una coria o una librarda telefórica do lo prolegen. Su respuesta por escrito tena que ester en formelo legal correcto el decon que procesar su caso en la coria. Es posible que haya un formulario que ustad pueda usar para su respuesta. Pueda procedurar estos formularios de la coria y más información en el Centro de Apada de las Corias de California (www.sucare.ca.gov), en la biblioleca de la coria de personación en la coria que la que el que la del un formulario de axención de pego de cueles. En a presenta su respuesta e tiambo, pueda perser el coro poi incumalmiento y la coria de peta de cuele, directo y tiercas sin más advectancia:

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Hay chos requisites logistis. Es recomenciable que llama e un abegado inmédiatemente. Si no conoce a un obegado, piede famar a un servicio de multiún e abegado, si no puede pagar é un abegado, es posible que comple con los requisitos pero obtener considera laquidos para obtener considerados laquidos en un abegado, es posible que comple con los requisitos pero obtener considerados laquidos servicios, (www.scontex.com), en original servicio de Aruda de las Contes de Cellanda, (menuscontexa,que) o pontendos en contento can la conte y el colegio de abegados locales. AVISCI: Por ley, la conte tiena derecha a rectante las cintas y los costos exentos por imporar un gravinos por confedera de \$10,000 ó más do valor rectada mediante en ecuando o una concesión de entiraje en un caso de derecha civil. Tione que pagar el graviamen de se corte entes de que la corte pueda desecha el caso.

The name and address of the court is: (El nombre y dirección de la corte es): Superior Court of San Diego

330 West Broadway,

San Diego, CA 92101

f San Diego CASE MUNICE

(Market of Case)

37-2016-00027505-CL-NP-CTL

The name, address, and telephone number of plaintiff's stromey, or plaintiff without an attempty, ix. (El numbro, in direction y of numbro de telefono del abagado del demandante, o del demandante que no tione abagado, est. Todd M. Friedman, 21550 Oxnard St., Suite 780 Woodland Hills, CA 91367, 877-206-4741

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21550 Oxnard St., Suite 780		CONTRAL DIVISION
Woodland Hills, CA 91367		
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Todd M. Friedman (216752) Adrian R. Bacon (280332)

Law Offices of Todd M. Friedman, P.C.

21550 Oxnard St., Ste 780 Woodland Hills, CA 91367

Phone: 877-206-4741

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Fax: 866-633-0228

tfriedman@toddflaw.com

abacon@toddflaw.com

Attorneys for Plaintiff

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SUPERIOR COURT OF THE STATE OF CALIFORNIA FOR THE COUNTY OF SAN DIEGO LIMITED JURISDICTION

Case No. '16CV2402 BEN JMA JOHN E. SUTPHEN, COMPLAINT FOR 37-2016-00027505-CL-NP-CTL Plaintiff. 1. Violation of Rosenthal Fair Debt Collection Practices Act 2. Violation of Fair Debt Collection -VS-Practices Act DIVERSIFIED ADJUSTMENT SERVICE. INC.: DOES I-10 inclusive, (Amount not to exceed \$10,000) Defendant. Jury Trial Demanded

I. INTRODUCTION

1. This is an action for damages brought by Plaintiff JOHN E. SUTPHEN for Defendant's violations of the Rosenthal Fair Debt Collection Practices Act, Cal Civ Code §1788, et seq. (hereinaster "RFDCPA") and the Fair Debt Collection Practices Act, 15 U.S.C. §1692, et seq. (hereinaster "FDCPA"), both of which prohibit debt collectors from engaging in abusive, deceptive, and unfair practices.

II. PARTIES

2. Plaintiff, JOHN E. SUTPHEN. ("Plaintiff"), is a natural person residing in SAN DIEGO County in the state of California, and is a "consumer" as defined by the FDCPA, 15 U.S.C. §1692a(3) and is a "debtor" as defined by Cal Civ Code §1788.2(h).

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 3. At all relevant times herein, Defendant, DIVERSIFIED ADMISTMENT SERVICE, INC.. ("Defendant"), was a company engaged, by use of the mails and telephone, in the business of collecting a debt from Plaintiff which qualifies as a "debt," as defined by 15 U.S.C. §1692a(5), and a "consumer debt," as defined by Cal Civ Code §1788.2(f). Defendant regularly attempts to collect debts alleged to be due another, and therefore is a "debt collector" as defined by the FDCPA, 15 U.S.C. §1692a(6), and RFDCPA, Cal Civ Code §1788.2(c).

III. FACTUAL ALLEGATIONS

- 4. At various and multiple times prior to the filing of the instant complaint, including within the one year preceding the filing of this complaint, Defendant contacted Plaintiff regarding an alleged debt:
- 5. Around and before December 19, 2015 Plaintiff started receiving calls and letters from Defendant, attempting to collect an alleged debt. The alleged debt originated from an account Plaintiff previously held with Sprint. Plaintiff had closed the account with Sprint, and have paid off any remaining balances in full.
- 6. In response to Defendant's letters, Plaintiff requested validation of the alleged debt. However, Defendant failed to provide Plaintiff with legitimate validation of the alleged debt from Plaintiff's late account with Sprint. Defendant's actions caused tremendous emotional stress to Plaintiff.
- 7. As a result of Defendant's actions, Plaintiff retained counsel. A notice of representation was sent to Defendant on February 12, 2016. Defendant has failed to respond favorably, if at all, to this letter as of present.
- Defendant's conduct violated the FDCPA and RFDCPA in multiple ways, including but not limited to:
 - a) Causing a telephone to ring repeatedly or continuously to annoy Plaintiff (Cal Civ Code § 1788.11(d));
 - b) Communicating, by telephone or in person, with Plaintiff with such frequency as to be unreasonable and to constitute an harassment to Plaintiff under the circumstances (Cal Civ Code § 1788.11(e));

2 5 4 5 6 7 8 9	COUNT I: VIOLATION OF ROSENTHAL FAIR DEBT COLLECTION PRACTICES ACT 10. Plaintiff reincorporates by reference all of the preceding paragraphs. 11: To the extent that Defendant's actions, counted above, violated the RFDCPA, those actions were done knowingly and willfully. PRAYER FOR RELIEF WHEREFORE, Plaintiff respectfully prays that judgment be entered against Defendant for the following: A. Actual damages;				
D 1	B. Statutory damages for willful and negligent violations; C. Costs and reasonable attorney's fees; and D. For such other and further relief as may be just and proper. COUNT II: VIOLATION OF FAIR DEST				
3	COLLECTION PRACTICES ACT				
4	12. Plaintiff reincorporates by reference all of the preceding paragraphs.				
Í	PRAYER FOR RELIEF				
6	WHEREFORE, Plaintiff respectfully prays that judgment be entered against Defendant				
17	for the following:				
18 19 20	A. Actual damages; B. Statutory damages; C. Costs and reasonable attorney's fees; and, D. For such other and further relief as may be just and proper.				
21					
22	PLAINTIFF HEREBY REQUESTS A TRIAL BY JURY				
23 24	Respectfully submitted this 9th day of August, 2016.				
25 25	By: Todd M. Friedman, Esq.				
26	Law Offices of Todd M. Friedman, P.C.				
27	Attorney for Plaintiff				
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CERTIFICATE OF SERVICE 1 I, Roxy Chipak, declare: 2 I am a citizen of the United States, am over the age of eighteen years, and am not 3 a party to or interested in the within entitled cause. My business address is 740 4 University Avenue, Suite 100, Sacramento, CA 95825. 5 On September 23, 2016, I served the following document(s) on the parties in the 6 within action: 7 DEFENDANT DIVERSIFIED ADJUSTMENT SERVICE, INC.'S NOTICE OF REMOVAL TO FEDERAL COURT 8 9 VIA ELECTRONIC SERVICE: The above-described document(s) will be delivered electronically through the Court's ECF/PACER electronic filing 10 X 11 system, as stipulated by all parties to constitute personal service, to the following: 12 BY MAIL: I am familiar with the business practice for collection and processing of mail. The above-described document(s) will be enclosed in a sealed envelope, with first class postage thereon fully prepaid, and deposited with the United States Postal Service at Sacramento, CA on this date, 13 \mathbf{X} 14 addressed as follows: 15 Attorneys for Plaintiff, JOHN E. SUTPHEN Todd Friedman Law Offices of Todd Friedman 16 21550 Oxnard Street, Suite 780 17 Woodland Hills, CA 91367 18 I declare under penalty of perjury under the laws of the State of California that the 19 foregoing is a true and correct statement and that this Certificate was executed on 20 September 23, 2016. 21 22 23 24 25 26 27 28